

Roanoke Fire-EMS

AN INTERNATIONALLY ACCREDITED AGENCY



SOUTH ELEVATION
BIRCHLAWN AVE



WEST ELEVATION
WILLIAMSON ROAD

New Station 3 located on Williamson Rd.

2008 Year In Review



Mission Statement

The Roanoke Fire-EMS Department exists to protect and preserve the lives and property of residents and visitors of the City of Roanoke from damage or loss due to fire, medical emergencies, environmental hazards and traumatic accidents.



From the Chief

"Experience is not what happens to you; it is what you do with what happens to you."

~ Aldous Huxley

The Roanoke Fire-EMS Department exists to protect and preserve the lives and property of residents and visitors of the City of Roanoke from damage or loss due to fire, medical emergency, environmental hazards and traumatic accidents. For us to be successful in our mission, each department member must believe and embrace our purpose.

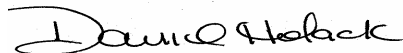
2008 was a challenging but yet very exciting year for our department. With budget woes facing the City of Roanoke, this department was still able to move forward on many needed capital projects including new fire station on Williamson Road, delivery of a new engine for Station 1 and the ordering of a new ladder for Station 7. These major capital improvements enhanced fire fighter safety and the work environment for the fire fighters assigned to Station 3. Additionally, this department deployed an EMAC team to Louisiana for hurricane relief, hosted the 2008 Rescue Challenge and received over \$1.3 million dollars in grants.

In 2008 we also completed the A/E work for the new Fire-EMS Station 5 to be located on Orange Avenue at 20th street. This station will enhance service delivery to the northwest community and will house an engine, ladder, battalion and two medic units. In addition to fire-EMS services, this new station will provide administrative support for the police department. As with Fire-EMS Station 3, new Station 5 will be LEED certified.

We continued to maintain a low number of significant fires in 2008. Our fire prevention and public education programs, aggressive business inspection program and the expansion of our public education programs into the City schools support this decline. Once again this year we sponsored a fire prevention art contest in the City schools involving grades K through 8th. This contest brought students, teachers and parents together on the focus of fire prevention. All of these efforts are making Roanoke a fire safe community.

Roanoke Fire-EMS continues to provide a high quality of service to the residents and visitors of Roanoke and I am proud to present the 2008 Year In Review reflecting the accomplishments, dedication and exceptional work of our Fire-EMS personnel.

In the Service,



David Hoback,
Chief





David Bowers
Mayor

Darlene Burcham
City Manager

James Grigsby
Assistant
City Manager of
Operations

David Hoback
Fire-EMS Chief

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VISION

The Roanoke Fire-EMS Department will...

- Work to prevent emergencies from occurring through fire code enforcement, investigation, and public education.
- Strive to be the recognized leader in fire-EMS in the Commonwealth of Virginia and the United States.
- Be the department of choice for our employees to work and achieve professional development.
- Develop innovative training techniques and a research and development program for all aspects of emergency service delivery.
- Be recognized as a resource of chief officers for other departments through superior officer training and development.
- Value constructive change as positive.

LEADERSHIP PHILOSOPHY

We are a team of dedicated, hard-working individuals who want to do a professional job. We trust, train, empower, and hold each other accountable to accomplish our mission.

CORE VALUES

The employees of this department are our most valuable resource. Only through them will our mission be accomplished.

The residents and visitors of Roanoke are our customers. We will constantly strive to provide them with the highest quality of service possible. We will consider every contact with them as an opportunity to demonstrate our mission and values.

Employee and customer safety will affect our approach to the services we provide.

A philosophy of participative management will involve employees in issues that affect them, encouraging open dialogue, teamwork, trust, and the sharing of ideas among employees and management.

We will maintain department integrity and longevity through fiscally sound and proactive planning and budgeting.

Through research and development, visioning and creativity, we will constantly strive for better ways to fulfill our mission in services to our customers.

2008 At A Glance

- Roanoke Fire-EMS Breaks Ground on Station 3.
- Roanoke Fire-EMS takes delivery of a new engine and 4 new ambulances.
- Responds to second alarm warehouse fire on Church Ave.
- Begins A&E work on Melrose Fire-EMS Station which will be located at 20th St. & Melrose Ave.
- Deployed two Hurricane Assistance Teams to Louisiana.
- Roanoke Fire-EMS co-hosts 14th Annual Rescue Challenge.
- Received two Assistance to Firefighters Grants, totaling over \$936,000.
- Completed comprehensive sheltering and evaluation plan.
- Ordered new Ladder Truck for Station 7.
- Completed Phase I of Fire-EMS mobile project and updated the department's records management system to NMX.



2008 Department Budget

The total operating budget for Roanoke Fire-EMS in 2008 was:
19,880,148

SUMMARY OF RESPONSE

2008 SUMMARY

Land Area: 43 square miles

Population: 93,600

Stations: 12



PERSONNEL

Uniformed: 259

Civilian: 7

Total: 266

Significant Incidents

- On January 3rd, crews responded to a commercial structure fire at 728 Church Ave. Numerous businesses housed in the warehouse were damaged or destroyed. No injuries reported.
- On March 9th, crews responded to a fire at the Summit Apartments. The fire was started by a child playing with a lighter and did over \$650,000 in damages.
- On March 16, crews responded to numerous brush fires that had been set on Mill Mountain. The cause was determined to be arson.
- In July, 2008 a Tanker Explosion on Interstate 5-81 occurred after the rig crashed, killing the driver.

Fire Related Deaths: 0
Fire Related Injuries: 13
Total Fire Loss: \$4,720,105

Incident Type	Total 2008	Total 2007
Bomb Threat	16	7
Medi-Vac Assist	1	2
Fire Alarm Activation	1,512	1,319
Life Threaten—EMS	13,728	14,008
Critical Life Threaten—EMS	473	529
Biological Hazard	0	0
Non-Life Threat—EMS	2,312	2,629
Brush/Grass Fire	171	200
Car/Vehicle Fire	125	172
CO alarm—with patients	33	17
CO alarm—without patients	54	60
Aircraft Emergencies	26	16
Building Collapse	12	9
Elevator Rescue	53	57
Structure Fires—Report 911	918	904
Working Fires *	77	74
Vehicle Accident—Serious Injury	318	254
Vehicle Accident—Minor Injury	1,090	542
Vehicle Accident—Property Damage	45	11
Public Service—Fire	375	378
Standby—Fire	9	11
HazMat Incident	9	7
Gas/Product Leak	44	41
Move to Cover	88	59
Public Service—EMS	349	344
Standby—EMS	73	85
Mulch Fire	47	75
Odor—Unknown	116	82
Subject Down	789	812
Quick Dash—CFR Test	3	7
Spill—Hazardous Prod.	36	37
Train Incident	0	2
Trash/Dumpster Fire	48	66
Tactical Rescue Response	4	5
Wires Down—Hazard	672	333
TOTAL CALLS	23,626	23,935

* A "working fire" is the designation given to fire calls when the arriving officer sees smoke or flames coming from the structure. By notifying "radio control" of the "working fire", additional resources are dispatched to the scene.

APPARATUS RESPONSE

Engine Companies

Engine	E1	E2	E4	E5	E6	E8	E9	E10	E11	E13	E14	COWG7 COEN7	SAEN2	Total (city)
Total Calls	1,627	1,382	940	1,920	1,295	1,025	1,339	1,524	856	1,220	943	157	28	14,781
Day/Average	4.5	3.8	2.6	5.0	3.5	2.8	3.7	4.2	2.3	3.3	2.6	0.4	0.1	2.9

Ladder Companies

Ladder	L1	L2	L7	L13	Total
Total Calls	1,309	1,086	1,433	870	4,173
Day/Average	3.6	3.0	2.5	2.4	2.9

Medical Units

Medical Unit	MU1	MU2	MU4	MU6	MU7	MU9	MU10	MU101 MU90	COUNTY MU71, MU61	MU151, 152, 153, 102, 103	Total
Total Calls	3,254	3,356	2,392	3,125	2,424	3,349	2,885	1,561	699	384	23,429
Day/Average	8.9	9.2	6.6	8.6	6.6	9.2	8.0	4.3	1.9	1.1	6.4

Officers

Officer	CH1	CH2	CH3	BC1	BC2	BC3	BC4/B5	RS1	Total
Total Calls	17	30	38	945	1,078	32	25	2,153	4,318
Day/Average	.04	0.1	0.1	2.6	3.0	0.1	.03	5.9	1.5

Airport Rescue/Firefighting (ARFF)

Airport Rescue Unit	AR1	AR3	Total
Total Calls	27	27	54
Day/Average	0.1	0.1	.1

Other Units

Other Unit	HZ1	INV1	HTR6	FM1/FM2	Total
Total Calls	29	135	28	41	233
Day/Average	0.1	0.4	0.1	0.1	0.2

Roanoke Fire-EMS Prepares to Open New Station 3

In early 2008, Roanoke Fire-EMS broke ground on Fire-EMS Station 3 located at 4803 Williamson Rd. This station relocated the engine and ambulance from Station 10 located at the airport.

The station opened for business on January 16, 2009. This station is the City's first LEED Certified building. The LEED process gives the Engineering Department a way to measure payback and real value.

The benefits of constructing a "LEED" building are:

- The building will use resources like energy, water, materials and land more efficiently than a building simply built "to code".
- An improved living environment will improve the health, comfort and productivity of those that work in the building.
- The City will save money by reducing operations and maintenance costs, and by lowering utility bills. Energy and water efficient buildings can reduce operating costs to less than half those of a traditional building.
- Improved indoor environments can increase employee productivity by up to 16%!
- And most importantly, to set an example for the community.

A ribbon cutting for this new station was held on February 3, 2009.



Ribbon Cutting Photo Courtesy of Wendy Jones, WRABA

Roanoke Fire-EMS Begins Planning for New Station 5

In 2008, unveiled the specs for the Department's next new Fire-EMS Station. Roanoke Fire-EMS started began the planning for he new Station 5 which will be located at the corner of Melrose and 20th Street in 2001. This station will combine Station 5 which is currently located at 216 12th St., NW and Station 9 located at 514 24th St., NW. Both of these stations are nearly 100 years old and are in need of repair. The new Station 5 will house an engine, Ladder Truck, Battalion Chief and the Investigation Unit. It will also have a police substation that will be staffed during daylight hours for Zone Patrol Officers.

This station will reduce reaction and response times to calls in the Orange Avenue corridor. Firefighters will have better access to main routes of travel such as Orange Ave., Melrose Ave., Shenandoah Ave., and 10th St. This will be a four bay station that will accommodate modern fire apparatus.

Station 5 will provide a quality work environment for those stationed there and will also allow for gender diversity.

Like Station 3, this station will also be LEED Certified.

The groundbreaking for this station was held on January 22, 2009. Estimated completion of the building will be in early 2010.



WEST ELEVATION
20TH STREET N.W.



NORTH ELEVATION
ORANGE AVE N.W.

CITY OF ROANOKE, VIRGINIA
FIRE/ EMS DEPARTMENT
• ROANOKE FIRE/ EMS STATION # 5 •





2008 GRANT OVERVIEW

<u>Grant Name</u>	<u>Grant Source</u>	<u>Grant Amount</u>	<u>Local Match Requirement</u>	<u>Services Funded</u>
Assistance to Firefighters Grant	FEMA	\$302,424	\$75,606	Driving Simulator and Pump Simulator
Assistance to Firefighters Grant	FEMA	\$633,600	\$158,400	Digital Radios
RSAF Grant & Four for Life	Rescue Squad Assistance Fund	\$97,452.08	\$44,800	VDEM
DFP Grant	Department of Fire Programs	\$258,283	None	Fire-EMS Services, Various Items
2007 FPW Art Contest	Rockingham Group	\$2,700	None	Fire Prevention Week Art Contest Supplies
VA Department of Emergency Management HAZMAT	VDEM	\$65,461.50	None	HAZMAT Equipment
Total:		1,359,920.50	278,806	

Public Education

Take Your Kids To Work Day

Many parents work a normal 8-5 job that allows for children to come and see what you do day in and day out at your job. That's not the case with members of the Roanoke Fire-EMS Department. Many times the children come by for a visit – but do they really know what the job entails (besides putting out fires and helping sick people)? To remedy this, Roanoke Fire-EMS participated in the National Campaign titled “Take Your Daughters & Sons to Work Day”. The event was held on April 24th.

Some members of the Department brought their kids, ages 9 and up, to the station for a structured day of learning what exactly goes on at the station. The kids were treated to free t-shirts, provided by Local 1132, and lunch courtesy of Kroger.

Eleven kids participated. They spent a lot of time learning about how to properly search for a victim during a house fire, and how to put a fire out with the fire hose. The kids loved the event.



Fire Prevention Week Art Contest

For the fourth year in a row, Roanoke Fire-EMS and Roanoke City Public Schools teamed up for the Fire Prevention Week Art Contest. The Rockingham Group Insurance Company once again sponsored this wonderful event.

During Fire Prevention Weeks, students created artwork with a fire safety message. 53 entries were submitted and 12 winners were chosen with winners in elementary and middle school. The winners were treated to a reception at Station 1 on November 14th. On November 17th they were recognized by the Mayor and members of City Council. Their artwork was then put on display at local library branches.



Home Safety Day at Valley View Mall

On June 28, Roanoke Fire-EMS, Safe Kids Roanoke and the Rockingham Group presented the Rockingham Group Home & Auto Safety Event. June was Home Safety Month, so members of Roanoke's Safety Community set up presentations at Valley View Mall's Old Navy Parking Lot. Everyone that attended shared their individual safety messages including fire safety, water safety and child passenger safety, just to name a few. Every day across America, injuries at home take the lives of 55 people and over 58,000 are injured or need medical care.

This truly was a community wide event. Free child safety seat checks were available as well as a visit with Salem Fire-EMS and their Fire Safety Trailer. The Roanoke Police Department, Sheriff's Office, Social Services, Western Virginia Water Authority, Parks & Rec, Roanoke Public Libraries, Environmental Management, Emergency Management, E-911, 2-1-1, Occupational Health, Virginia Utility Protection Service, Inc.(Miss Utility), Safe Kids Roanoke, Roanoke Fire-EMS, Roanoke County Fire & Rescue, WaterWorks, the American Red Cross, Roanoke City Public Schools and CHIP participated. The Bull provided free ice cream and music for all that attended.



Fire Prevention

In 2007, the Fire Marshal's Office moved to the third floor of the new Fire-EMS Headquarters Station located on Franklin Rd. Daniel Rakes assumed the position of Fire Marshal and Ronnie Campbell was promoted to Assistant Fire Marshal.

The Fire Marshal's Office works daily to make sure that businesses, schools, daycares and other facilities are meeting the fire code. This office also oversees all fire investigations.

Smoke Detectors Distributed	151
Chimney/Home Inspections Completed	89
Business Inspection Contacts	2,781
Acceptance Tests Performed	282
Fire Extinguisher Demonstrations	0
Number of Inspectors	7
Permits Issued to Store and/or Use Explosives	2
Permits Issued for Bonfires	2
Permits Issued for Use of Fireworks	5
Permits Issued for Open Burning	2
Site Plans Reviewed by Assistant Fire Marshal	237
Underground Storage Tank Removal Inspections	3
Fires Investigated by Fire Marshal's Office	111
Carbon Monoxide Detectors Installed	9

* The Fire Prevention Division meets code requirements for schools, nursing homes, day care centers, and hospitals by inspecting each two or three times per year.

Roanoke Fire-EMS encourages all Roanoke residents to practice fire safety steps every day. Remember, fire safety is your personal responsibility and fire prevention precautions DO make a difference!

Citizens in need can receive a smoke detector and/or replacement battery **at no cost** from Roanoke Fire-EMS Administration, 713 Third St., SW, Roanoke, VA 24016 or by calling (540)853-5785.

ROANOKE FIRE-EMS PERSONNEL

D.J. Abel Firefighter/PM	J.B. Adkins Lieutenant	T.W. Adkins Battalion Chief	B.S. Alford 1st Lieutenant	B.M. Allen Firefighter/EMT
R.E. Alley Lieutenant	W.O. Altman Deputy Chief	J.M. Armstrong Captain	C.J. Arrington Firefighter/EMT	J.C. Arrington, II 1st Lieutenant
K.S. Atkins Support Assistant	J.L. Austin Firefighter/PM	A.P. Austin Captain	S.D. Bailey Firefighter/EMT	M.A. Bailey Firefighter/EMT
M. W. Banks Captain	D. P. Barker Battalion Chief	J. W. Beckner Battalion Chief	T. A. Bedwell Captain	R. M. Bedwell Firefighter/EMT
J. K. Bell Captain	J.K. Bennington Lieutenant	S.B. Berry 1st Lieutenant	D.A. Bishop Battalion Chief	J.K. Blankenship Firefighter/PM
D.A. Bocock, Jr. Captain	R.C. Bolton Firefighter/EMT-I	S.B. Boone Firefighter/EMT-I	S.V. Boothe Lieutenant	J.A. Boswell Firefighter/EMT
K.L. Bradbury Lieutenant	T.T. Bradbury Education/Information Specialist	S.E. Bradford Lieutenant	J.B. Brads Lieutenant	K.J. Branch Lieutenant
M.K. Brock EMS Training Specialist	B.C. Brooks Firefighter/EMT	C.W. Brown Captain	M.D. Brown Lieutenant	T.W. Brown Firefighter/EMT
M.E. Burden Firefighter/EMT	D.M. Burnett Firefighter/EMT	J.E. Burrows Firefighter/EMT	J.L. Cady, Jr. 1st Lieutenant	T.G. Cady 1st Lieutenant
R.W. Campbell Assistant Fire Marshal	K.M. Campbell Firefighter/EMT	R.D. Caughey Firefighter/EMT	C.A. Champney Firefighter/PM	P.T. Chitwood Firefighter/EMT
T.W. Collins Firefighter/EMT-I	J.D. Compton Firefighter/EMT	B.P. Conner Lieutenant	M.A. Craft Lieutenant	L.B. Creasy Firefighter/EMT
D.L. Croft Captain	J.L. Crouch Lieutenant	M.A. Curtis Firefighter/EMT	C.T. Decker Lieutenant	M.D. Dewhirst Captain
P.A. Dillon Captain	B.D. Dinwiddie Firefighter/EMT-I	J.W. Dixon Firefighter/PM	J.D. Dudley Firefighter	G.S. Duncan Firefighter/EMT
R. L. Early Captain	J.C. East Firefighter/EMT	S.M. East Firefighter/EMT-I	K.F. Edwards Firefighter/EMT	L. Edwards, Jr. Lieutenant
C.D. Elmore Firefighter/EMT	L.K. English Firefighter/EMT	B.L. Ferguson Lieutenant	A.M. Ferris Battalion Chief	B.E. Fichtner Firefighter/PM
J. A. Firebaugh Captain	R.M. Fleitz Lieutenant	A.L. Fleming Firefighter/EMT	L.R. Flora Captain	R.T. Flora Captain
C.E. Fochtman Captain	A.L. Foley Firefighter/EMT-I	N.P. Foutz Lieutenant	C.T. Fowler Lieutenant	C.J. Franklin Lieutenant
J.D. Franks Firefighter/EMT	J.P. Fuhrman Firefighter/EMT-I	G.M. Fulton Firefighter/EMT	K.L. Furrow Captain	H.D. Gabelmann Firefighter/EMT
J.M. Gardner Firefighter/EMT	N.C. Gardner 1st Lieutenant	B.L. Gautier Firefighter/EMT	T.G. Gherman Lieutenant	C.B. Gibson Lieutenant
J.F. Gish Firefighter/EMT	B.S. Glidden Firefighter/EMT	D.S. Goodwin Lieutenant	G.S. Graham Captain	H.I. Green Firefighter/EMT-I
R.L. Guilliams Lieutenant	D.T. Guynn Firefighter/EMT-I	M.J. Guzo Emergency Manager	T.E. Harrington Firefighter/EMT	B.S. Harris Firefighter/EMT
G.A. Harris Firefighter/EMT-I	M.T. Harris Firefighter/EMT	T.S. Harris Firefighter/PM	T.M. Hauck Lieutenant	D.L. Hayes Firefighter/PM
S.P. Hetherington Firefighter/EMT	H.D. Hoback Chief	J.G. Hodgin Lieutenant	J.M. Holmes Firefighter/PM	M.N. Huddleston Captain
B.H. Hudson Lieutenant	D.P. Hughes Firefighter/EMT	J.A. Hull Firefighter/EMT-I	W.E. Humbert Firefighter/EMT	C.H. Humphries Firefighter/EMT
C.A. Hunt Firefighter/EMT	D.L. Hurd 1st Lieutenant	K.A. Hurt Firefighter/EMT	J.B. Hylton Lieutenant	M.I. Ingvaldsen Captain
M.S. Jenkins Firefighter/EMT-I	P.W. Jessee Firefighter/EMT-I	P.W. Johnson Firefighter/EMT-I	C.B. Johnston Firefighter/EMT-I	L.M. Jones Firefighter/EMT
R.A. Jordan Lieutenant	S.W. Jordan Lieutenant	T.A. Jordan Lieutenant	R.W. Joyner Firefighter/PM	B. Kasongo Firefighter/EMT
M.D. Kesterson Captain	B.A. Kincer Firefighter/EMT-I	T.L. King Captain	S.F. Lambruscatti Lieutenant	X. N. Lee Firefighter/EMT-I

ROANOKE FIRE-EMS PERSONNEL

J.N. Lester Captain	R.L. Lipps Firefighter/EMT	D.M. Lucas Firefighter/EMT-I	E.R. Manuel Battalion Chief	R.L. Markham Firefighter/EMT
C.E. Martin Captain	R.C. Matzuga Firefighter/EMT	G.A. McCoy Lieutenant	B.D. McDonald Firefighter/EMT	S. D. McFaden Lieutenant
C. T. McFall Lieutenant	K. H. McIlhany Captain	J.J. McKelvey Firefighter/EMT	T. J. McSherry Captain	T. L. Meador Firefighter/EMT
G.E. Miller Firefighter/EMT	C. E. Mills Firefighter/EMT	A. G. Mitchell Firefighter/EMT-I	J.R. Molloy Firefighter/PM	J. Mone Firefighter/EMT-I
M.P. Moomey Firefighter/PM	T. J. Mougin 1st Lieutenant	E. K. Mulford Firefighter/EMT-I	D. A. Murphy Firefighter/PM	A.L. Murray Firefighter/EMT
D.A. Muse Firefighter/EMT-I	S.K. Mutter Captain	L.R. Neil Firefighter/EMT	M.R. Nelson Firefighter/PM	D. A. Noell Firefighter/EMT-I
B. T. Obaugh Firefighter/EMT-I	Z.R. Obenchain Firefighter/EMT	T.C. O'Brien Lieutenant	J.E. Oliver Firefighter/EMT-I	J.T. Overstreet Lieutenant
D. O. Palmer Firefighter/PM	J.A. Palmer Firefighter/EMT	D. L. Parker Lieutenant	T. D. Parry Captain	C. E. Patrick Firefighter/EMT
J.A. Peay Lieutenant	M.A. Peay Firefighter/EMT	G.D. Perdue Lieutenant	R.D. Perdue Captain	R. D. Peters Captain
C.H. Pfister Firefighter/PM	M.R. Podlewski Firefighter/EMT	E.B. Plaza 1st Lieutenant	D.B. Pope Captain	C.D. Price Lieutenant
J.F. Price, III 1st Lieutenant	P.C. Price Firefighter/EMT	R.L. Priest Firefighter/EMT	J.M. Proulx Firefighter/PM	J.D. Pruitt Firefighter/PM
J.B. Pugh Firefighter/EMT	D.J. Rakes Fire Marshal	T.J. Ransome Captain	B.D. Reger Firefighter/EMT	R.L. Reid Lieutenant
T.A. Reighley Firefighter/EMT	J.L. Renick Captain	R.L. Reynolds Firefighter/EMT	J.D. Reynolds, Jr. Firefighter/EMT	W.B. Riddle 1st Lieutenant
C.A. Riddleberger 1st Lieutenant	J.L. Rivers Firefighter/EMT	R. E. Roach Lieutenant	S. D. Rorrer Captain	M. W. Rose Captain
N. D. Russell Lieutenant	M. L. Sanders, Jr. Battalion Chief	C. S. Schrader Firefighter/PM	B. G. Scott Lieutenant	J.D. Scott Fire Protection Specialist
C. S. Sellers Captain	T.W. Shannon Firefighter/EMT-I	C.G. Sharp Lieutenant	K.W. Shelton Lieutenant	B.L. Simmons Lieutenant
T.A. Simmons Lieutenant	J.A. Slaughter Firefighter/EMT	B. S. Slayton Battalion Chief	Z. S. Slayton Firefighter/EMT-I	M. A. Smith Lieutenant
R.E. Smith Lieutenant	R.R. Smith Firefighter/EMT-I	D.W. Songer Lieutenant	C.J. Stafford Lieutenant	S.T. Stone Captain
B.S. Stores Executive Secretary	J.B. Stovall Firefighter/EMT-I	V.D. Stover Support Administrator	S.P. Stump 1st Lieutenant	D.R. Surratt Firefighter/PM
C.E. Swecker, Jr. Captain	B.S. Sweeney Firefighter/EMT	B.T. Sweeney Firefighter/EMT	R.E. Tartaglia Deputy Chief	L.R. Taylor Firefighter/EMT
J.D. Thompson Firefighter/EMT	K.R. Thompson Firefighter/EMT	L.W. Thompson Captain	M.A. Thompson Administrative Secretary	A.S. Troutt Firefighter/EMT
R.L. Troutt Battalion Chief	C.L. Trussler Captain	J. Tryal Firefighter/EMT	D.D. Turner Firefighter/PM	C. Turpin, IV 1st Lieutenant
B.J. Underwood Firefighter/EMT	M.C. Upham Firefighter/PM	P. Uzelac Firefighter/EMT	J.P. Van Dam Firefighter/EMT-I	W.F. Vandamme Captain
B.L. Vaughan Firefighter/PM	E.P. Voudren Firefighter/EMT	K.B. Walker Firefighter/EMT	A.P. Wallace Captain	S. H. Weaver Lieutenant
K.R. Weeks Captain	W.K. West, III Lieutenant	B.A. Wheeler Firefighter/EMT	M. P. Wheeling Firefighter/EMT-I	W.T. White Firefighter/EMT-I
K.E. Whitlow Lieutenant	J.E. Willdigg Firefighter/EMT	J.R. Williamson Firefighter/EMT	W.W. Wines, Jr. Captain	R.U. Winter Firefighter/EMT
B.H. Wray Lieutenant	D.A. Wray Firefighter/EMT	C.H. Yearout Captain	R.M. Zimmerman Firefighter/EMT	

Recruit School 11 Graduates

On December 19th, the graduation of 17 recruits from the Eleventh Roanoke Valley Regional Fire-EMS Academy took place. The event was held at the Roanoke Performing Arts Theatre.

Thirteen individuals representing Roanoke Fire-EMS, Roanoke County Fire & Rescue and Salem Fire-EMS spent 14 weeks receiving instruction and training in the areas of basic firefighting skills such as Fire-fighter 1, HAZMAT Awareness, Vehicle Extrication and Emergency Vehicle Driving. They also received their Emergency Medical Technician Certification.

Three of these recruits are now members of the Roanoke Fire-EMS Department family.



Roanoke Fire-EMS Receives Two Assistance to Firefighters Grant Awards in 2008 from FEMA!

2008 was a very exciting year for grants in the Roanoke Fire-EMS Department! In February, Roanoke Fire-EMS received notification that we had been awarded the 2007 Assistance to Firefighters Grant totaling \$302,424. This grant was used to purchase the Doron Driving Simulator and the FD Training Systems Fire Engineer Training Simulator. Both of these pieces of equipment are housed at the Roanoke Valley Regional Fire-EMS Training Center and have proven to be wonderful training tools for the entire department.

In December, Roanoke Fire-EMS received the 2008 Assistance to Firefighters Grant totaling \$633,600. These funds will be used to purchase digital radios for the department to ensure firefighter safety and interoperability during mutual aid responses with Roanoke County.



Rescue Challenge 2008

May 4-8, 2008, Roanoke Fire-EMS, Roanoke County Fire & Rescue and Salem Fire-EMS hosted the 14th Annual Virginia Technical Rescue Challenge. This event gives Technical Rescue Teams from across the state challenging, real life based rescue scenarios.

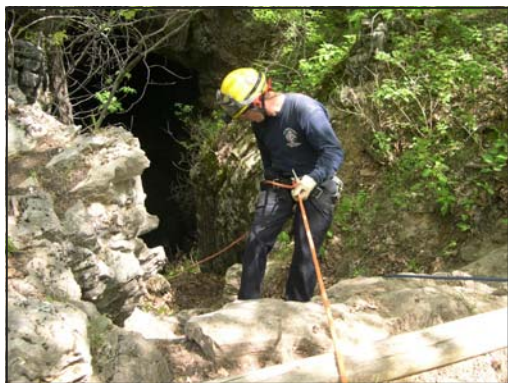
230 participants from 10 teams, representing 23 jurisdictions, took part in Rescue Challenge. Four of the 10 teams were FEMA Federal Urban Search and Rescue Teams. Battalion Chief Audie Ferris coordinated this event.

Teams that participated were:

- Roanoke Valley Regional (Roanoke Fire-EMS, Roanoke County Fire & Rescue, Salem Fire-EMS)
- Central Virginia Regional (Chesterfield, Hanover, Henrico, Richmond)
- Fairfax, VA Task Force
- Virginia Beach, VA Task Force
- Fort Belvoir, U.S. Army Task Force
- Montgomery County, MD Task Force
- Crater Regional (Colonial Heights, Petersburg, Hopewell, Prince George County)
- Northern Virginia (Arlington, Alexandria)
- Combined Team from Lynchburg, Harrisonburg, Waynesboro, Staunton & Rockingham)
- Westvaco Rescue

Thirty-eight staff members facilitated the event. Teams were tasked with completing 2 scenarios a day for the 4 days of the event. Scenarios presented were:

- Cave Rescue
- High Angle Rope Rescue – Mill Mountain Star, Roanoke Overlook- Blue Ridge Parkway
- Structure Collapse Shoring Rescue - Catawba Hospital
- Heavy Vehicle Extrication Rescue – Rockydale Quarry Confined Space Rescue – not open to public
- Trench Rescue – Old Salem Landfill – 12 O’Clock Knob Rd.
- Large Animal Rescue – Old Salem Landfill – 12 O’Clock Knob Rd.
- Heavy Lifting and Moving Obstacle—Virginia Museum of Transportation



TRAINING DIVISION

The Roanoke Fire-EMS Training Division is located at the Roanoke Valley Fire-EMS Training Center, 1220 Kesler Mill Rd., Salem. The Training Center is used to train personnel from Roanoke Fire-EMS, Roanoke County Fire & Rescue and Salem Fire-EMS. This facility, which opened in 2000, is staffed by personnel from these three departments. A variety of training is conducted in this facility, from the Roanoke Regional Fire-EMS Academy to continuing education for both fire and emergency medical services.

Here are some highlights from 2008:

- The Training Division, along with Roanoke County and Salem planned and hosted the 1st Annual Fire Officer Seminar. This was a two day event was held on October 3 and 4 at the Roanoke Civic Center Exhibit Hall. 327 people attended the event. Dan Noonan, a former member of FDNY and Michael Dugan, a 22 year veteran of the FDNY shared their experiences and expertise on various subjects. From this seminar, our department started the “Pass It On Program” which helps ensure that firefighters are notified of hazardous situations that other members of the department have found in and around the City such as unsafe structures, etc . . .
- The Training Division also hosted additional ICS classes. All Command Staff was certified in ICS 300 and 400. The staff also trained Fire-EMS personnel and assisted other City Departments with the new Driving Simulator.
- Plans for the new burn building began with an estimated completion in the Spring of 2009. In 2008, the RTC was awarded a grant from the Virginia Department of Fire Programs in the amount of \$480,000. This will be a state of the art burn building. The building will contain multiple training scenarios incorporated into its configuration, with multiple windows and doors. It is approximately 22’ wide and 50’ long. The tower portion will be 5 stories tall and the lower portion will have roof mock ups that contain two separate pitches. The burn system within the building will be either natural or propane gas driven.

*Personnel—Number of personnel attending a training function

*Contact Hours—Number of personnel present at a formal training function and the number of hours trained. Does not include field training program hours.

	<i>Fire Training</i>	<i>Fire Investigator</i>	<i>HAZ-MAT</i>	<i>EMS</i>	<i>EMT-I</i>	<i>ALS</i>	<i>HTR/SWRT</i>	<i>ARFF</i>	<i>HR</i>	<i>PR</i>	<i>Moodle</i>	<i>Total</i>
Personnel Attending	242	14	24	242	12	100	62	9	8	280	270	
Personnel Training Hours	38,010	672	3,456	3,456	6,240	1,222	8,184	1,089	64	560	4,860	67,261

NEW EQUIPMENT



Engine 1



Medic 1



Medic 3



Medic 4



Medic 2



New Employees 2008

Jason Gardner
Joshua Stovall
Christopher Ward

Promotions 2008

Battalion Chief

David Bishop

Captain

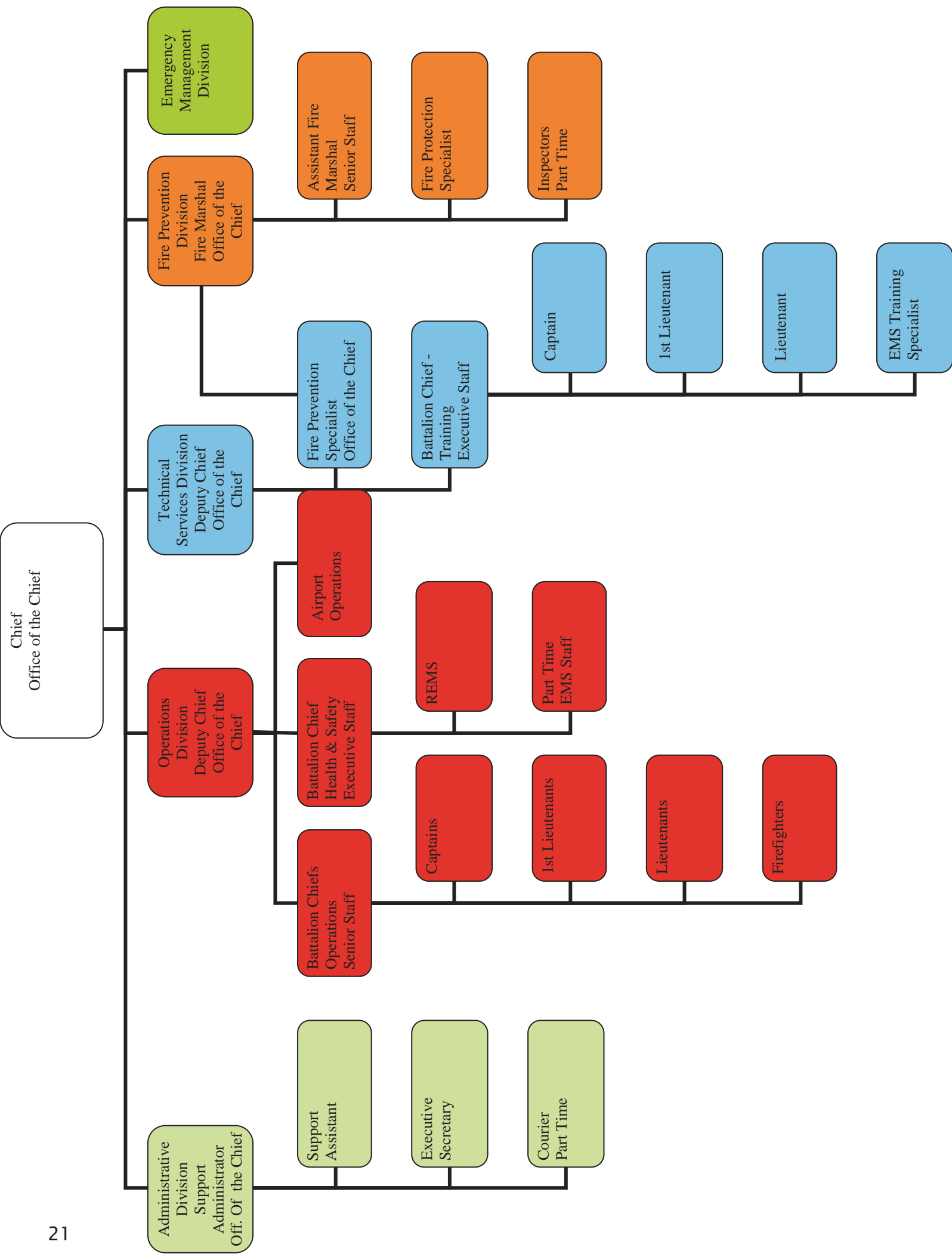
Toby Bedwell David Bocock Lynn Flora Scott Graham

Retirements 2008

Marvin Huddleston	03/01/08
Johnny Lester	03/25/08
Mark Podlewski	10/31/08



Captain Toby Bedwell, Captain Lynn Flora, Captain David Bocock, Battalion Chief David Bishop & Captain Scott Graham were promoted December 17, 2008.



Louisiana Deployments

In September, Roanoke Fire-EMS was called upon by the Emergency Management Assistance Compact (EMAC) to deploy an Emergency Management Team to Louisiana. The first team departed on September 2nd and was assigned to New Orleans and assisted with the return of residents that were evacuated when Hurricane Gustav came ashore.

The team consisted of: Deputy Chief Ralph Tartaglia, Battalion Chief Jeff Beckner, Battalion Chief Teddy Adkins, Captain Werner Van Damme, Captain Chuck Swecker, 1st Lt. Tim Cady, FF/EMT-I Becky Smith and FF/EMT Jeff Oliver.

On October 3, a six member team from the City of Roanoke deployed to Cameron Parish, Louisiana to support recovery operations from Hurricane Ike. This team staffed the Emergency Operations Center for the Cameron Parish Office of Emergency Preparedness. They used the Emergency Support Function framework from FEMA to distribute responsibilities and manage the EOC. This team worked twelve hour days in the EOC supporting the Parish's Recovery. The team consisted of: Scott Agner (Western Virginia Water Authority), Audie Ferris (Fire-EMS), Alan Austin (Fire-EMS), Todd Reighley (Fire-EMS), Danny Brabham (Police), and David Pope (Fire-EMS). A member of the Fairfax County Building/Engineering Department also assisted this team.

These two deployments marked the fourth and fifth time that Roanoke Fire-EMS has assisted other localities affected by hurricanes. In 2005, three separate teams were deployed to assist Louisiana, Mississippi and Florida after Hurricanes Katrina, Rita and Wilma.



Roanoke Fire-EMS Receives Regional Western Virginia Emergency Medical Services Award

In 2008, Roanoke Fire-EMS received the Regional Award for the Outstanding EMS Agency for the Western Virginia EMS Region. This award was received on Thursday, June 12, 2008 at the Western Virginia EMS (WVEMS) Regional Awards Banquet. Deputy Chief Billy Altman and Battalion Chief of EMS Health and Safety, David Bishop accepted the award on behalf of the Department.

Roanoke Fire-EMS Receives Governor's Award



In 2008, Roanoke Fire-EMS was awarded the Governor's 2007 Virginia Fire Services Award for Excellence in Outstanding Fire Department Response from Governor Tim Kaine. The Department was recognized for a fire response that occurred on Ferdinand Avenue in November, 2007 which resulted in a severe firefighter injury. Because of the quick response of crew members on the scene, this firefighter has recovered and he has attributed the quick actions of his fellow firefighters in saving his life.

The award was presented on Saturday, February 23 during the Opening Ceremonies of the 2008 Virginia Fire Chiefs Association's Mid-Atlantic Expo and Symposium at the Virginia Beach Convention Center. Members of the Executive Staff as well as members of Ladder Company 7 attended the event

Firefighters Receive Heroes Award

Congratulations to Adam Fleming, David Lucas, Alan Mitchell and Jeff Prioulx. They are the recipients of the American Red Cross Celebration of Heroes Firefighter Award. These four firefighters were instrumental in saving the lives of two people at Carilion Roanoke Memorial Hospital when the ambulance they arrived in from Greenbrier County, WV caught fire. These firefighters extinguished the fire and rescued the patient and ambulance driver. All four were recognized at the Celebration of Heroes Breakfast on March 25, 2008 which was held at the Hotel Roanoke.

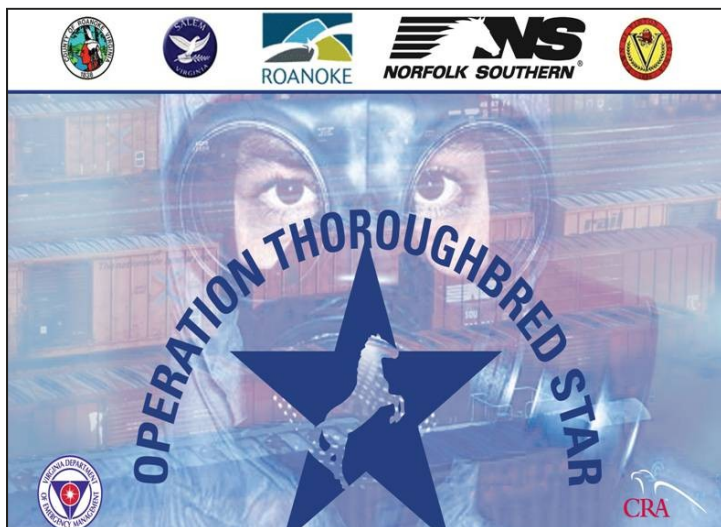


Emergency Management

2008 was a very busy year for the Emergency Management Division of the Department. Emergency Management Coordinator, Mike Guzo was instrumental in many citywide exercises and initiatives. With the revision of the City Emergency Operations Plan in Fall 2007, 2008 was used to re-introduce and exercise the new plan with City Departments and important jurisdiction and regional partners. The largest exercise, coined Operation Thoroughbred Star, was a multi-agency, multi-jurisdiction, full-scale hazardous materials response exercise coordinated with Norfolk-Southern and the Virginia Department of Emergency Management. The Division of Emergency Management continues to work with all City Departments, partners, and citizens to prepare, safely respond, and quickly recover from any man-made or natural disasters that threaten the City.

Other notable events included:

- NIMS Training/Federal Compliance for 2008.
- Feb 10, 2008 Ice/Wind Event Response
- Homeland Security Grant Program Closeout 2003-2007
- Coordinator and Deputy Coordinator completed FEMA Professional Development Series Certification
- Supported the completion of the City Debris Management Plan
- Outreach events for neighborhoods, churches, and nursing home facilities
- Tornado Response 6/6/08
- GIS Integration with Emergency Management and Disaster Operations
- Tier II Reporting (Annual)
- EOC Re-Orientation to City Leadership/Open-house and tabletop exercise
- Patrick Henry & William Fleming High School Emergency Generator installation (for Emergency Shelter)
- City Parks Evacuation Plan Development
- Whistlestop Tour (Norfolk-Southern/Hazardous Materials Training Event) 9-19-08
- Carilion Helicopter Pad/stranded helicopter removal support
- Airport Tabletop Exercise
- EMAC Deployment Coordination/Administration
- Winter Storm Tabletop Exercise 12/08



Tornado damage

A Look Ahead . . .

2009 is forecasted to be just as eventful and successful as 2008 for the Roanoke Fire-EMS Department.

In 2009, the Department will:

- Move in to the new Station 3 located on Williamson Rd.
- Break ground on Station 5.
- Put Medic #8 into service.
- Regain 6 firefighters from the Clearbrook Station.
- Take delivery of new Ladder 7.
- Complete construction of the RTC Burn Building.
- Host 2nd Annual Fire Officers Seminar.
- Order new Ladder for Station 5.



The groundbreaking ceremony for new Fire-EMS Station #5 located at the corner of Melrose Avenue & 20th Street took place on January 22nd.



**Fire-EMS Station #1/
Administration**
704 Franklin Rd., SW
Roanoke, VA 24016
fire-ems_1@roanokeva.gov
Built in 2006



Historic Fire-EMS Station #1
13 East Church Avenue, SE
Roanoke, VA 24011

Built in 1906



Fire-EMS Station #2
55 Noble Avenue, NE
Roanoke, VA 24012
fire-ems_2@roanokeva.gov
Built in 1950



Fire-EMS Station # 3
4803 Williamson Rd.
Roanoke, VA 24012
fire-ems_3@roanokeva.gov
Built in 2008



Fire-EMS Station #4
3763 Peters Creek Road, SW
Roanoke, VA 24018
fire-ems_4@roanokeva.gov
Built in 1999



Fire-EMS Station #5
216 Twelfth Street, NW
Roanoke, VA 24017
fire-ems_5@roanokeva.gov
Built in 1911



Fire-EMS Station #6
1333 Jamison Avenue, SE
Roanoke, VA 24013
fire-ems_6@roanokeva.gov
Built in 1979



Fire-EMS Station #7
1742 Memorial Avenue, SW
Roanoke, VA 24015
fire-ems_7@roanokeva.gov
Built in 1922



Fire-EMS Station #8
2328 Crystal Springs Avenue, SW
Roanoke, VA 24014
fire-ems_8@roanokeva.gov
Built in 1928



Fire-EMS Station #9
514 24th Street, NW
Roanoke, VA 24017
fire-ems_9@roanokeva.gov
Built in 1928



Fire-EMS Station #10
5202 Aviation Drive, NW
Roanoke, VA 24012
fire-ems_10@roanokeva.gov
Built in 1975



Fire-EMS Station #11
1502 Riverland Road, SE
Roanoke, VA 24013
fire-ems_11@roanokeva.gov
Built in 1964



Fire-EMS Station #13
4330 Appleton Avenue, NW
Roanoke, VA 24017
fire-ems_13@roanokeva.gov
Built in 1978



Fire-EMS Station #14
161 Mecca Street, NE
Roanoke, VA 24012
fire-ems_14@roanokeva.gov
Built in 1994



**Roanoke Valley Regional
Fire-EMS Training Center**
1220 Kessler Mill Road
Salem, VA 24153
fire-ems@roanokeva.gov
Built in 2000



**Roanoke Emergency
Medical Services (REMS)**
374 Day Avenue, SW
Salem, VA 24016
info@roanokeems.org
Built in 1955



*Roanoke Fire-EMS
An Internationally
Accredited Agency*

*713 Third St., SW
Roanoke, VA 24016
(540)853-2327*

*www.roanokeva.gov/fire-ems
fire-ems@roanokeva.gov*

